the Facilitators

CERTIFICATE OF PARTICIPATION

This is to certify that

Luis Felipe Serrao

has successfully attended the

Online Facilitation Training for Porticus and Laudes Foundation

Topics:

- Three dimensions of facilitation and six facilitation roles
- Key learning models for people facilitation
- Designing engaging experiences & best practices
- Unlocking the power and potential of MS Teams
- Best practices to tackle low participant engagement
- Best practices to manage difficult group and power dynamics
- Case clinics to address participants' facilitation challenges
- Harvesting the learnings from the training and closing

Time to go and make impact through *facilitation*!

Signature : Greta Rossi

Trainer : Greta Rossi

Date : 9 July 2025

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